



NEW GLASGOW NOW



New Glasgow
flourish

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PARKS, TRAILS, FIELDS, & PLAYGROUNDS

The following are OPEN:

- S.W. Weeks Sports Complex (and track)
- Munroe Avenue Park
- Havill Family Park (North End Recreation Centre)
- Playgrounds at Ward One Community Centre and West Side Community Centre

All other fields, trails, parks, playgrounds, and the West Side Tennis Court will be closed until further notice. Reopening announcements will be made on the Town of New Glasgow's social media pages.



A MESSAGE FROM MAYOR NANCY DICKS:

In the early hours of September 24th, Hurricane Fiona hit Nova Scotia, a historical weather event in our province that has significantly impacted Pictou County and the Town of New Glasgow. In this issue of New Glasgow Now, we will be offering hurricane recovery information for the citizens of New Glasgow. Thank you to Nova Scotia Power and the various power companies from Northeastern United States.

Thank you to the community volunteers who stepped up in many ways; helping their neighbours and supporting the Comfort Centre at Ward One Community Centre and Summer Street. Your kindness and generosity will not be forgotten.

I would like to take this opportunity to thank our local emergency response teams, our community partners, and the various departments within the Town of New Glasgow who - prior to and during the storm - worked together for the good of our community.

Together with my Council colleagues, CAO, and Staff of New Glasgow, we thank all residents of New Glasgow for following proper safety and preparedness measures leading up to, during, and after the hurricane.

Sincerely,

Mayor Nancy Dicks

FAQS - HURRICANE FIONA

My property has been damaged in the hurricane, what should I do?

If your property has been damaged by **ANY** fallen tree, you must contact your own insurer, who will investigate.

Is my water safe?

The Town of New Glasgow's Forbes Lake Water Treatment Plant continues to produce safe, high quality drinking water. There has been no interruption to providing reliable drinking water to Town of New Glasgow Water Utility customers.

What should I do if I see downed wires?

Residents should report any downed wires to Nova Scotia Power directly by calling 1-877-428-6004. The Town cannot submit reports any sooner than residents and NS Power will require additional info about the wire and the area that reporting residents will have quicker access to. **Bell Aliant outage** - 611 or 1-800-663-2600
Eastlink outage - 1-888-345-1111

What do I do with the trees/storm debris on my property?

Residents with the ability to remove fallen trees from their property can take them to Pictou County Solid Waste (220 Landfill Road, Mount William, Pictou County).

Pictou County Solid Waste is waiving tipping fees for yard debris ONLY. This does NOT include construction/demolition debris such as shingles or siding and garbage removal will still have fees.

New Glasgow Residents who do not have the ability to take their trees to Pictou County Solid Waste can bring them to the end of their driveway, being mindful to not block the sidewalk, and they will be collected in the coming weeks. Please note that at this time the Department of Public Works is prioritizing working with Nova Scotia Power to reopen streets; however, they will pick up trees from private properties in the weeks ahead.

Storm debris cleanup is different from our fall leaf pick-up program, which will start at the first of November with your regular garbage, compost, and recycling collection day. Download the Pictou County Solid Waste App for reminders.

ADVISORIES

COMFORT CENTRES

The Town of New Glasgow's Comfort Centre is currently at Ward One Community Centre (487 Brother St, New Glasgow) - operational from 10:00 a.m. – 8:00 p.m.

The Comfort Centre provides coffee/tea and allows residents to charge their electronic devices. Diapers and formula are also available. Please check our social media pages for updates on Comfort Centre availability.

PROVINCIAL FINANCIAL SUPPORTS

The province announced a number of financial supports for Nova Scotians affected by Hurricane Fiona including residential property owners/tenants, small businesses, and non-profits. Learn more by [clicking here](#) or visiting novascotia.ca. You can also learn more at Access Nova Scotia, your local MLA office, or Town Hall.



Support for Nova Scotians after Hurricane Fiona

- ▶ \$100 for every household that lost power for at least 48 hours, to cover the cost of spoiled food
- ▶ \$250 for tree removal
- ▶ \$250 Seniors Care Grant to help with storm costs
- ▶ The Disaster Financial Assistance Program will cover up to \$200,000 per household for non-insured losses. There is no deductible.
- ▶ Apply online or at Access Nova Scotia Centers, MLA offices, and municipal offices



ADVISORIES

BURNING

The Town of New Glasgow wishes to advise residents that burning trees/brush from storm debris is prohibited.

UPCOMING BILL PAYMENT DUE DATES

Please be advised of the following upcoming bill payments::

Tax Bills – November 1st, 2022

Ward One Water Bills – October 7th, 2022

Ward Two Water Bills – November 7th, 2022

GENERATOR SAFETY

It is important to follow all safety measures when using a generator. Never use a generator indoors or in an enclosed space such as a garage, crawl space, or basement even with open windows or doors. There may not be adequate ventilation to prevent a deadly buildup of carbon monoxide. Learn more about generator safety and proper usage by [clicking here](#) or visiting nspower.ca.

BUILDING PERMITS FOR STORM DEBRIS REPAIRS

For a limited time, the Town of New Glasgow will be charging a reduced fee of \$25 for permits related to storm damage repairs. This is eligible for decks, pools, fences, accessory buildings, and dwellings. All other permit fees will remain in place for renovations not associated with hurricane damage. Building permit inquiries can be made to Jeffrey Turnbull: 902-755-8379

EMERGENCY PHONE NUMBERS

- 911 emergencies - Call this number if you need help right away to protect your personal safety or property.
- 811 health information - Call this number for health advice and peace of mind.
- 511 road conditions - Call this number for information about provincial roads only.
- 211 program and services information - Call this number for information on non-profit, community and government programs and services, including information about being ready for an emergency.

Other Important Numbers:

- Nova Scotia Power outage - 1-877-428-6004.
- Pictou County Solid Waste - 902-396-1495
- Bell Aliant outage - 611 or 1-800-663-2600
- Eastlink outage - 1-888-345-1111
- Drinking water safety - 1-877-936-8476
- Food safety - 1-877-252-FOOD (3663)
- New Glasgow Regional Police Non-Emergency Dispatch – 902-752-1941
- New Glasgow Fire Department Dispatch - 902-752-2840
- New Glasgow Public Works Emergency Line (After Hours) - 902-755-4208
- New Glasgow Town Hall - (902) 755-7788
- Provincial Mental Health Crisis Line – 1-888-429-8167 available **24/7**