

TOWN OF NEW GLASGOW

PROCUREMENT POLICY

Title

1. This Policy is entitled the “Town of New Glasgow Procurement Policy”.

PART 1 – INTRODUCTORY

Interpretation

2. In this Policy:
 - (1) “alternative procurement practice” means the purchase of goods or services without a public tender or other competitive process, in the circumstances described at Section 18 of this Policy;
 - (2) “best value” means evaluating bids not only on purchase price and life cycle cost considerations, but also taking into account items such as environmental and social considerations, delivery, servicing and the capacity of the supplier to meet other criteria as stated in tender documents;
 - (3) “environmental considerations” means factors associated with the purchase, manufacture, operation or disposal of a product or asset that affect the environment, such as the degree to which the product or asset uses recycled materials, is energy efficient, or produces or reduces greenhouse gas emissions;
 - (4) “life cycle cost” means the total costs associated with a product or asset over its life span, including the cost of maintenance, repair, operation and disposal;
 - (5) “local business” means businesses whose main office or operations are physically located within the boundaries of the Town of New Glasgow and surrounding communities within Pictou County;
 - (6) “public tender” means publicly advertising the Town of New Glasgow’s intended procurement of certain goods or services and inviting responses from interested suppliers. Public tenders include traditional tenders, request for proposals, and two phase bids and are described at Section 14 of this Policy;
 - (7) “request for proposals” means a formal invitation to suppliers to describe how their services, methods, equipment or products can address and/or meet the

needs of the Town of New Glasgow. Requests for proposals are described at Section 16 of this Policy;

(8) “request for quotations” means informally obtaining price quotations from a number of different suppliers. Requests for quotations are described at Section 13 of this Policy;

(9) “social consideration” means factors associated with the purchase or manufacture of a product or asset that relate to the rights or interests of the workers involved, such as working conditions, fair wages, and compliance with human rights legislation and conventions.

(10) “standing offer” means a source of supply available to the Town of New Glasgow either through a standing price agreement with a supplier or as a member of a larger group of purchasers. Standing offers are described at Section 12 of this Policy;

(11) “traditional tender” means a formal invitation to suppliers to submit a bid to supply specified goods or services. Traditional tenders are described at Section 15 of this Policy;

(12) “two phase bid” means a two stage process in which suppliers submit proposals for evaluation and separately submit prices. Two phase bids are described at Section 17 of this Policy.

Application of this Policy

3. This Policy applies to the procurement by the Town of New Glasgow of all goods and services, including construction and facilities, by purchase or lease, but does not apply to procurements:

(1) by the Town of New Glasgow from organizations owned or controlled by the Town of New Glasgow;

(2) where a construction project is managed by a third party on behalf of the Town of New Glasgow in which case the procurement for the project must be in accordance with the contract between the Town of New Glasgow and the third party and in accordance with generally accepted procurement practices.

This Policy may apply to the boards, agencies or commissions as a condition for maintaining continued funding by the Town of New Glasgow.

Procurement Policy Principles

4. All procurement carried out by the Town of New Glasgow must be carried out with a view to:

- (1) ensuring an equitable, open and transparent process for the acquisition of goods and services by the Town of New Glasgow;
- (2) avoiding dishonesty, corruption or favouritism in the procurement of goods and services;
- (3) encouraging competitive bidding wherever possible and, in any event, minimizing the Town of New Glasgow's cost of acquiring goods and services while obtaining best value;
- (4) utilizing suppliers who can be expected to provide satisfactory performance;
- (5) taking into account environmental considerations in all procurement decisions and selecting environmentally beneficial goods and services where practical;
- (6) complying with applicable regional, national and international trade agreements including the agreement on Internal Trade and the Atlantic Procurement Agreement;
- (7) complying with the *Public Procurement Act*, S.N.S. 2011 c. 12 and Regulations made pursuant to the *Public Procurement Act*.

5. Pursuant to s. 15(1) of the *Public Procurement Act*, all employees involved in procurement on behalf of the Town of New Glasgow must:

- (1) ensure their procurement activities are conducted according to this Policy, Provincial and Federal legislation, trade agreements and ethical business practices;
- (2) encourage and support collaborative procurement amongst other municipalities and public sector entities such as hospitals and school boards;
- (3) follow leading procurement practices;
- (4) in good faith, conduct business with current and prospective suppliers and be fair in all business dealings;
- (5) strive to obtain the best value for each expenditure;
- (6) require suppliers provide accurate representations of goods, services and construction;

- (7) encourage suppliers to consider integrating environmental, economic and social considerations in their product or service offerings;
- (8) encourage the negotiations of an equitable and mutually acceptable settlement when a dispute arises;
- (9) alert immediate supervisor and request removal from a procurement process when a personal conflict of interest is perceived.

PART II – NORMAL PROCUREMENT PRACTICES

- 6. In addition to adhering to the principles in Sections 4 and 5, normal purchasing practices must be as described below in Sections 7 and 10.
- 7. For goods and services having a value of less than \$2,500:
 - (1) The procurement decision must be made by the applicable Department Head-Director.
 - (2) Goods and services must be procured under a standing offer if one exists for the goods or services required and if doing so will provide best value.
 - (3) If the goods or services cannot be procured under Subsection (2), they may be purchased from any supplier, unless municipal staff have evidence based reason to believe that:
 - (a) purchasing the goods or services from that supplier would not provide best value; or
 - (b) acquiring the goods and services from that supplier would otherwise not conform with the procurement principles in Section 4.
- 8. For goods and services having a value between \$2,500 and \$10,000:
 - (1) The procurement decision may be made by the applicable Department Head-Director.
 - (2) Goods and services must be procured under a standing offer if one exists for the goods or services required, and if doing so will provide best value.
 - (3) If the goods or services cannot be procured under Subsection (2) the goods or services must be procured by a request for quotations.
- 9. For goods and services having a value between \$10,000 and \$25,000:

(1) The procurement decision may be made by the Department Head-Director and the Director of Corporate Services.

(2) Goods and services must be procured under standing offer if one exists for the goods or services required, and if doing so will provide best value.

(3) If the goods or services cannot be procured under Subsection (2), the Department Head – Director and the Director of Corporate Services must decide whether the goods or services must be procured by a request for quotations or by public tender.

(4) If the goods or services are procured by a request for quotations, in addition to any other requirements for the request for quotations process, the following requirements must be met:

(a) all quotations must be obtained in writing;

(b) all suppliers of the particular goods and services listed in the Town of New Glasgow's Supplier Registry must be given an opportunity to quote;

(c) the request for quotations must be placed on the Town of New Glasgow's web page.

10. For goods and services having a value of more than \$25,000

(1) The procurement decision must be made by the CAO;

(2) Goods and services must be procured by public tender, which may be preceded by a request for qualifications or request for expressions of interest.

(2) Values of more than \$100,001 must be recommended for Council approval.

11. Municipal staff or Council (whoever has authority to award the contract under this Policy) may approve exceptions to the normal purchasing practices outlined in Sections 7 to 10 of this Policy:

(1) when a more competitive process normally used for goods and services of higher value, is used; or

(2) when in accordance with the criteria described in the "alternative procurement practices" provisions at Section 18 of this Policy, it is necessary or

appropriate that the goods or services be purchased in accordance with that section.

PART III – GUIDELINES FOR PROCUREMENT PROCEDURES

12. Standing Offers:

(1) A standing offer is a source of supply available to the Town of New Glasgow either through a standing price agreement with a supplier or as a member of a larger group of purchasers and includes:

- (a) a standing agreement between the Town of New Glasgow and a supplier in which the supplier commits to providing specified goods or services at a specific price for a specific period of time. Such standing agreements should themselves be the subject of a competitive tender process;
- (b) equipment leasing programs through the Government of Nova Scotia;
- (c) Nova Scotia Provincial “standing offers” administered by the Nova Scotia Government;
- (d) Government of Canada Federal “standing offers” administered by the Government of Canada;
- (e) supplies and services available from the Nova Scotia Government;
- (f) a Procurement Program administered by the Union of Nova Scotia Municipalities or the Association of Municipal Administrators;
- (g) any other program available to several municipal units and other public sector entities such as hospitals and school boards, provided that municipal staff is satisfied that such program has been developed and conforms with the principles set out in Section 4.

13. Request for Quotations:

(1) A request for quotations process involves informally obtaining price quotations from a number of different suppliers.

(2) Requests for quotations are generally used when the cost of the goods or services does not warrant the time, effort and expense required for a formal public tender process.

(3) Quotations must normally be sought from at least three suppliers but fewer suppliers may be used when three suppliers are not available within a reasonable distance, having regard to the value of the goods and services, the shipping or travel cost and the amount of time available before the goods and services are required to be available. If it is decided to obtain fewer than three quotations, the person responsible for that decision must document their reasons for doing so.

(4) Quotations must normally be obtained in writing, but when time does not permit the obtaining of written quotations, the quotations may be obtained verbally, except when this Policy stipulates otherwise. If a quotation is obtained verbally, the person obtaining it must document the quotations, including the time, date, supplier, price and description of the goods and services, the person from whom the quotations was obtained and the name of the municipal staff obtaining the quotation.

14. Public Tender:

(1) Public tender means publicly advertising the Town of New Glasgow's intended procurement of certain goods or services and inviting responses from interested suppliers.

(2) Public tenders are used for higher value procurements, when the cost of the goods or services warrants the time, effort and expense required for a public tender process.

(3) Public tenders can be in the form of traditional tenders (see Section 15), requests for proposals (see Section 16) or two phase bids (see Section 17).

15. Traditional Tender:

(1) A traditional tender is a formal invitation to suppliers to submit a bid to supply specified goods or services.

(2) A traditional tender should be used when the procurement requirements of the Town of New Glasgow can be clearly and completely specified.

(3) Traditional tenders do not have to be opened in public, but if they are not, the name of each bidder and the amount of their bid must be made available to each bidder after the tenders are opened.

(4) The Town of New Glasgow must not negotiate with any bidders, but must award the procurement contract to the bidder that meets the tender requirements and provides best value, in accordance with the law of Tenders.

16. Request for Proposals:

(1) A request for proposals is a formal invitation to suppliers to describe how their services, methods, equipment or products can address and/or meet the needs of the Town of New Glasgow.

(2) A request for proposals may be used when the Town of New Glasgow is unable to clearly or completely specify the goods or services required and suppliers are therefore asked to provide a solution to the problem requirement or objective. Requests for proposals may also be used for professional and consulting services.

(3) In order to preserve confidentiality of sensitive commercial information contained in a proposal, proposals submitted in response to a request for a proposal need not be opened in public but must be opened in the presence of at least two representatives (one being the CAO or designate) of the Town of New Glasgow and after the proposals are opened a list of the proponents must be available to the public and the proponents upon request.

(4) Negotiations may be conducted with a proponent after proposals have been opened subject to complying with the terms of the request for proposals which must be drafted to avoid unfair "bid-shopping" by the Town of New Glasgow (that is to avoid using the bids submitted as a negotiating tool to obtain a better price or other benefit).

(5) The Town of New Glasgow must award the procurement contract to the supplier whose proposal is determined to provide best value to the Town of New Glasgow based upon the evaluation criteria set out in the request for proposals and equitably applied to all proposals.

17. Two phase bids:

(1) A two phase bid process invites suppliers to submit bids as follows:

(a) Phase One: One or more steps in which bidders submit proposals for evaluation, either with or without prices in a separate submission;

(b) Phase Two: Only those bidders whose bids were determined to be acceptable will be entitled to submit priced bids for consideration or

where prices are submitted separately in Phase One, the prices are opened.

(2) A two phase bid process may be used when detailed specifications are not available or it is impractical to prepare a specification based on price. This type of procurement has the advantages of a request for proposals in Phase One and a traditional tender in Phase Two.

(3) The Phase One submissions need not be opened in public, but must be opened in the presence of at least two representatives (one being CAO or designate) of the Town of New Glasgow and a list of the proponents will be available to the public and the proponents upon request. Phase Two bids must be opened in public.

(4) The Town of New Glasgow must not negotiate with any bidders and must award the procurement contract to the supplier whose proposal is determined to provide best value to the Town of New Glasgow based upon the evaluation criteria set out in the Phase One request for submissions equitably applied to all proposals and the prices in Phase Two.

18. Alternative procurement practices:

(1) In certain circumstances described in this section, the Town of New Glasgow may purchase goods or services without using one of the options set out above. An alternative procurement purchase may occur only:

- (a) Where an unforeseeable situation of urgency exists and the goods, services or construction cannot be obtained in time by means of open procurement procedures;
- (b) Where goods or consulting services regarding matters of a confidential or privileged nature are to be purchased and the disclosure of those matters through an open tendering process could reasonably be expected to compromise government confidentiality, cause economic disruption or otherwise be contrary to the public interest;
- (c) Where compliance with the open tendering provisions set out in this Policy would interfere with the Town of New Glasgow's ability to maintain security or order or to protect human, animal or plant life or health;
- (d) In the absence of tenders in response to an open or selective tender, or when the tenders submitted have been collusive, or not in conformity with the essential requirements in the tender;

- (e) To ensure compatibility with existing products, to recognize exclusive rights such as exclusive licenses, copyright and patent rights, or to maintain specialized products that must be maintained by the manufacturer or its representative;
- (f) Where there is an absence of competition for technical reasons and the goods or services can be supplied only by a particular supplier and no alternative or substitute exists;
- (g) For the procurement of goods or services, the supply of which is controlled by a supplier that is a statutory monopoly;
- (h) For the purchase of goods on a commodity market;
- (i) For work to be performed on or about a leased building or portions thereof that may be performed only by the lessor;
- (j) For work to be performed on property by a contractor according to provisions of a warranty or guarantee held in respect of the property or the original work;
- (k) For the procurement of a prototype or a first good or service to be developed in the course of and for a particular contract for research, experiment, study or original development, but not for any subsequent purchases;
- (l) For the purchase of goods under exceptionally advantageous circumstances such as bankruptcy or receivership, but not for routine purchases;
- (m) For the procurement of original works of art;
- (n) For the procurement of subscriptions to newspapers, magazine or other periodicals;
- (o) For the procurement of real property;
- (p) For the procurement of goods intended for resale to the public;
- (q) For procurement from philanthropic institutions, prison labour, persons with disabilities, sheltered workshop programs or through employment equity programs;
- (r) For procurement from a public body or a non-profit organization; or

- (s) For the procurement of services of expert witnesses, specifically in anticipation of litigation or for the purpose of conducting litigation.
- (2) When an alternative procurement purchase occurs, the reason for doing so must be documented.

PART IV – REQUIREMENTS FOR ALL PUBLIC TENDERS

19. The following requirements apply to all public tenders, whether traditional tenders, requests for proposals or two phase bids;

(1) The Town of New Glasgow must provide reasonable notice and opportunity to respond to public tenders and must post or place notices of public tenders as follows:

- (a) on the public website maintained and operated by the Government of Nova Scotia;
- (b) on the Town of New Glasgow’s website: www.newglasgow.ca;
- (c) in The News and/or The Pictou Advocate;
- (d) in the Halifax Chronicle Herald, upon the direction of the CAO, when the CAO determines that the cost and nature of the procurement warrants the expense of doing so;
- (e) in other media, as directed by the CAO, when the CAO determines that the cost and nature of the procurement warrants the expense of doing so.

(2) Every public tender must include or have attached the terms and conditions that govern the tender.

(3) The terms and conditions of every notice of public tender must be consistent with:

- (a) the standard instructions that support public tenders issued by the four Atlantic provinces for goods and services, known as the Atlantic Standard Terms and Conditions (a copy of which is attached as Schedule “A” to this Policy), for the procurement of goods and services;
- (b) the standard instructions that support construction tenders issued by the Government of Nova Scotia, known as the Construction Contract Guidelines (a copy of which is attached as schedule “B” to this Policy), for the procurement of construction.

- (4) Public tenders should normally include specifications or terms as follows:
- (a) expressly or by implication outlining the issues or criteria that will be used for selection of a successful bidder or proponent;
 - (b) a privilege clause stating that the lowest or any bid or proposal will not necessarily be accepted;
 - (c) the location for delivery of bids or proposals;
 - (d) the means of delivery of bids or proposals, e.g., whether faxes or e-mails are acceptable in addition to “hard copy” submissions;
 - (e) the time and date of closing;
 - (f) a warning that tender documents and bids will be open to the public, except to the extent otherwise stated in a call for tenders or a request for proposals, in which event there must be included a warning that proposals or bids are subject to the Freedom of Information and Protection of Privacy provisions of the *Municipal Government Act*;
 - (g) for design or architectural services, a statement that the Town of New Glasgow will own the copyright in the design, plans and other intellectual property produced for the Town of New Glasgow.

(5) Public tenders should also include a form of contract that the successful bidder will be required to enter into with the Town of New Glasgow or should direct that bidders or proponents must provide the form of contract with their bid or proposal.

(6) For each public tender that is awarded, the Town of New Glasgow must post the name of the successful supplier and the contract amount on the public website maintained and operated by the Government of Nova Scotia and the Town of New Glasgow’s website.

(7) The terms and conditions of every public tender must state the criteria that the Town of New Glasgow will use in evaluating responses. Those criteria are not limited to purchase price and life cycle cost considerations but may also include items such as environmental and social considerations, delivery, servicing and the capacity of the supplier.

(8) All companies requested to tender a project for the Town of New Glasgow will be required to provide correspondence supplied by the Nova Scotia Construction Safety Association stating that they are a member in good standing and have completed all of the occupational health and safety courses as required by the Provincial Department of Labour. A WCB clearance letter is also required from all contractors doing business with the Town of New Glasgow.

20. Upon the request of a supplier who is an unsuccessful bidder in a public tender, the Town of New Glasgow must conduct a debriefing with that supplier to provide feedback on the evaluation of the public tender. The debriefing must be conducted as follows:

(1) The CAO or designate or the individuals who evaluated the public tender must conduct the debriefing;

(2) the debriefing must provide reasons for the disqualification of the supplier, or in the case where evaluation scoring was used, provide an overview of the supplier's score in each category and reasons for that score;

(3) the debriefing must also provide information to the supplier on how to improve future submissions;

(4) the debriefing must not disclose any information regarding other bidders of their submissions.

PART V – LOCAL PREFERENCE AND SUSTAINABILITY CONSIDERATIONS

Local Preference

21. Municipal staff or Council (whoever has the authority to award the contract under this Policy) must give preference to purchasing goods and services from local businesses in accordance with the following:

(1) In evaluating which goods or services offer best value to the Town of New Glasgow, the Town of New Glasgow may apply a preference of **5%** to the price offered by a local business as compared with non-local businesses, such that the price offered by the local business is adjusted lower by **5%** for the purposes of evaluating which goods or services offer best value.

(2) All requests for quotations and notices of public tender must state that local preference applies to the procurement.

(3) All requests for quotations and notices of public tender must state that local preference applies to the procurement.

(4) In accordance with the Atlantic Procurement Agreement, the local preference described above does not apply to the following procurements:

- (a) goods that have a value of \$25,000 or greater;
- (b) services that have a value of \$50,000 or greater;
- (c) construction that has a value of \$100,000 or greater;

Sustainability Considerations

22. Pursuant to the *Public Procurement Act*, in evaluating which goods or services offer best value to the Town of New Glasgow, the Town of New Glasgow may consider sustainability criteria, meaning environmental considerations, social considerations and economic considerations.

23. All requests for quotations and notices of public tender may list the sustainability criteria that apply to the procurement.

PART VI – GENERAL

Supplier Registry

24. Suppliers wishing to do business with the Town of New Glasgow shall be encouraged to register in the Town of New Glasgow's Supplier Registry. The Registry must be maintained by the Director of Corporate Services or the Director of Engineering and Public Works and must consist of a table of prospective suppliers for goods and services of emergency Public Works services along with contact information.

Unsatisfactory Suppliers

25. The Town of New Glasgow may refuse to purchase goods and services from a supplier and may remove a supplier name from the Supplier Registry if, in the opinion of the CAO/Council, the supplier has not provided satisfactory performance, satisfactory quality goods or has otherwise not provided best value to the Town of New Glasgow in past dealings.

Conflicts of Interest

26. If a staff member otherwise authorized to award a contract has a conflict of interest or pecuniary interest as defined in the Municipal Government Act (that is he or she stands to gain or lose financially from a contract award), the award must be made by the person to whom the conflicted staff member normally reports and the conflicted staff member must not participate in the procurement process related to the contract in any manner.

Duration of Contracts

27. Contracts for goods and services that are required to be procured by public tender under this Policy, including price agreements, must be re-tendered at least once every five years but may be re-tendered more frequently at the direction of the CAO and/or Council.

Lease Arrangements

28. Lease arrangements are subject to the provisions of this Policy, save and except that Council's authority must be obtained for any leases required by the *Municipal Government Act* to be authorized by Council.

Approval of Form of Tender

29. Public tendering documents are to be reviewed by the CAO prior to issuance to ensure consistency of tendering documents and practices.

Expenditures

30. Expenditures for goods and services made pursuant to this Policy must be made in compliance with the **Town of New Glasgow's Expenditure Policy**.

Estimating the Value of Goods and Services

31. In determining the cost of the goods or services for the purpose of deciding which of Sections 7, 8, 9 or 10 apply to a purchase, staff must reasonably estimate the cost of the goods or services.

Posting on Town of New Glasgow Website

32. A copy of this Policy must be posted on the Town of New Glasgow's website.

Compliance with Policy

33. All staff and Councillors must act in good faith to comply with this Policy but failure to comply with this Policy does not invalidate any procurement decision or act of the Town of New Glasgow, nor is the Town of New Glasgow liable to any supplier or prospective supplier for failing to comply with this Policy.