



**Town of New Glasgow
New Glasgow Water Utility
Nova Scotia Utility and Review Board Approved Water Rate Increases**

- Approved increases for average home (with four residents) are:

Effective August 1, 2015 - 24.6% from \$76.64 to \$95.50 per quarter
(Average increase of \$75.44/year, \$18.86/quarter, \$1.45/week, or less than 21 cents/day)

Effective April 1, 2016 - 14.9% from \$95.50 to \$109.69 per quarter
(Average increase of \$56.76/year, \$14.19/quarter, \$1.09/week, or less than 16 cents/day)

Effective April 1, 2017 - 9.4% increase from \$109.69 to \$120.05 per quarter
(Average increase of \$41.44/year, \$10.36/quarter, \$0.80/week, or less than 12 cents/day)

- The last water rate increase took place on April 1, 2010 and the approved increases take effect on August 1, 2015

****There have been no rate increases in over 5 years**

- Approved increases are related to the changing provincial and federal environmental standards for drinking water, as well as the increases in costs for:
 - Power usage;
 - Cost of chemicals and treatment supplies;
 - Equipment;
 - Wages and benefits (as per the CUPE contract);
 - Transportation & Fleet costs (fuel, insurance , repairs and maintenance)

- Nova Scotia Department of Environment – Safe drinking water standards & regulations

The New Glasgow Water Utility – In fiscal 2016-2017, the Water Treatment Plant requires a \$5,000,000+ expansion to continue to meet the Nova Scotia safe drinking water standards and regulations.

- The costs associated with maintaining and upgrading the infrastructure such as the water lines, reservoirs and pumping stations has continued to increase.

- The new rates still place the New Glasgow Water Utility in the bottom 50% of water utilities' rates within Nova Scotia as far as consumer water costs on a quarterly basis.